Information

Type	Release	Last Updated
Application	7.4.8	1 July 2022
Help Guide	7.4.8:1	1 July 2022

MemberCheck Classic Interface

💬 **Important Notice**

On **July 1, 2022**, the MemberCheck Classic UI was decommissioned and replaced by the Modern UI. Demonstration videos and how-to guides will be provided to help with the transition. Please contact your Account Manager if you have any questions.

Along with the decommissioning of the Classic UI, all URLs associated with it may cease to function. We ask that you update any superseded bookmarked URLs:

- MemberCheck Modern Interface: https://app.membercheck.com 🔗

- Help Guide: https://help.membercheck.com 🔗

API Users

If you are currently integrated with the Classic API (v1), it will be available until the end of 2022. We do however recommend for your development team to begin adopting the Modern API (v2). If you are unsure which version you are using, your technical team will be able to advise which

version you are using i.e. `v1` or `v2` . If you are still unsure, please get in contact with
support@membercheck.com for assistance.

Release Notes

Release 7.4.8

Released: 1 July 2022

Change	Description
Change	Decommission Classic UI. Remove access to login for the application.

Release 7.4.7

Released: 15 May 2022

Change	Description
Fix	Fix for `Close` match screening of mononymous names. This was previously unable to return results. `Exact` matching for mononymous names is unaffected.
Fix	Changes to **Original Script Name/Full Name** search to reduce false matches and improve relevance for Latin-based full name screening (names entered in this field does not differentiate between First, Middle and Last Names). All names entered in the **Original Script Name/Full Name** field will search for occurrences of all the names entered.
Change	Announcement to remind our valued clients of the sunset of the Classic interface (app.membercheck.net), and to transition to the Modern interface (**app.membercheck.com**).

Release 7.4.0

Released: 9 May 2021

Change	Description
Change	Increase timeout for password reset from minutes to hours.
Change	Preparation of application to transition to modern user interface (UI)

Change	Description
Change	Addition of links and single-sign-on from classic UI to modern UI

Release 7.3.12

Released: 13 March 2021

Change	Description
Fix	Date picker fields updated to include current year 2021.
Enhancement	PEP & Sanction screening by Original Script Name supports partial matching when `Close match` is selected. This applies to both Member and Corporate scans.

Release 7.3.11

Released: 28 February 2021

Change	Description
Fix	Exclude Monitoring Scan volume from Group Activity Report, to be consistent with Organisation Activity Report.
Change	Update New Zealand sanctions coverage to include United Nations sanctions.
Change	IDV - Display more informative reasons for failed identity verification.

Release 7.3.10

Released: 20 December 2020

Change	Description
Fix	IDV - Force session token refresh for HTTP 403 Forbidden errors.

Change	Description
Enhancement	API - Additional new API methods to request for details of linked individuals and linked companies of matched profiles.

Release 7.3.9

Released: 5 December 2020

Change	Description
Enhancement	All users can opt-in for two factor authentication using a soft token authentication app to increase security of login to web application. Supports Google Authenticator and Microsoft Authenticator.

Release 7.3.8

Released: 14 November 2020

Change	Description
Fix	API - Requests from locked user accounts were previously blocked. Fix to ensure API requests are not disrupted for locked user accounts.
Fix	API - removal of redundant property X-Request-OrgId in API GET and POST methods which require specific IDs
Change	Removal of superseded categories from data source provider in Organisation administration **List Access** for `Other Crime` , `Reporters` , and `Adverse Media` . Addition of categories `Modern Slavery` , `Bribery and Corruption` , `Cybercrime` and `Disqualified Directors` .
Change	For consistency of labelling, the term `Matched` in **Due Diligence Match Decision** and **Due Diligence Reports** were changed to `Match` .

Release 7.3.7.1

Released: 22 October 2020

Change	Description
Fix	Resolved error when exporting reports of scan history details of scans performed prior to June 30, 2017.
Change	Selection of an organisation in the **Group Activity Report** will select all the suborganisations automatically. Previously, users had to manually select each suborganisation to be included in scan activity summary.

Release 7.3.7

Released: 18 October 2020

Change	Description
Enhancement	Users can specify during PEP & Sanction screening to omit or include deceased persons in results. Compliance Officers can optionally preset this setting in the organisation settings.
Enhancement	Compliance Officer can select specific PEP tiers for inclusion in scan results in Organisation administration **List Access**. To view description and coverage of the tiers, hover your mouse over the PEP Tier labels.
Enhancement	Addition of a new user role `Auditor` with read only access to the organisation settings, reports, and scan history to enable organisations to provide appropriate access to third party auditors.
Enhancement	API - Additional new API methods to request for Reports in Excel, Word and PDF formats via API. The supported types of reports are the same as those available via the Web UI. Please refer to API documentation accessible via the Main Menu for details, or visit https://app.membercheck.net/docs/index.html.

Release 7.3.5

Released: 14 September 2020

Change	Description
Fix	Correction of exclusion of residual watchlists from previous data source in Organisation List Access settings. If scan results include subcategories which should have been excluded, the Compliance Officer should go to Administration > Organisation > List Access, enter Edit mode and Accept without necessarily making any changes to reapply the List Access selection.
Change	Button label changed from `Return` to `Back` for clarity of function and navigation.
Enhancement	Ability to search both Member and Corporate Scan History by the user who performed the scan within an organisation.
Enhancement	Ability to filter Member and Corporate Scan History by SIP or SIE subcategories to refine search results. This applies to scans performed from September 15, 2020.

Release 7.3.4

Released: 9 August 2020

Change	Description
Enhancement	Enforcement of password expiration. Minimum password length increased to higher industry standards.
Enhancement	All users can opt-in for multi factor authentication via email to increase security of login to web application. More MFA options will be available in the future.
Enhancement	Inclusion of ongoing monitoring options in **Batch Upload Utility** available on Microsoft Windows.

Release 7.3.2

Released: 11 July 2020

Change	Description
Change	Residence policy expanded to include additional fields in data source to include Location, Nationality and Country of Roles.

Change	Description
Enhancement	Compliance Officer can optionally upload company logo in Organisation Settings to display in Reports.

Release 7.3.1

Released: 1 July 2020

Change	Description
Fix	API documentation - Correction of HTTP response code from `201` to `204` when enabling/disabling member or corporate scan monitoring is successful.
Change	API - Deprecate enumerated values for PEP Jurisdiction. `pepJurisdiction` only supports values `Ignore` and `Apply`.
Change	Removal of support for TLS v1.1.
Change	All clients and accounts have been switched over to the Acuris Risk Intelligence data source for PEP and Sanction screening.
Enhancement	Additional Monitoring Report to provide a more comprehensive view of ongoing monitoring activities.

Release 7.3.0

Released: 27 June 2020

Change	Description
Change	Improvements to the log-on procedure to standardise authentication messages.

Release 7.2.1

Released: 13 June 2020

Change	Description
Fix	Remove buttons `Add User` and `Reset Password` from own Profile screen for all users.
Fix	Remove button `Disable User` for Compliance Officer's own Profile screen. This function is still available within User Administration screen.
Fix	Usernames with leading and trailing spaces are trimmed when saved .

Release 7.2.0

Released: 23 May 2020

Change	Description
Fix	Display of Automatic scans in Activity Report were incorrectly displaying "0".
Change	Ability to apply a default Country of Residence during PEP and Sanction screening for members with blank addresses to refine scan results and minimise false matches. Subsequently, Scan History and Member Scan Result Reports have been updated to reflect the additional scan parameter.
Change	Compliance Officers can create new user accounts with automated email notifications sent to users to complete the account set up.
Change	Compliance Officers can reset password on behalf of users. An automated email notification will be sent to the user to complete the password reset process.
Change	PEP and Sanction results for members have been adjusted to prioritise order of display based on matching of Name, Date of Birth, Country of Residence, followed by categories of results (TER, PEP, SIP and RCA) . Previously, Country of Residence followed categories of TER and PEP results.
Change	Additional scan settings are inherited by new Sub-Organisations from parent organisation for consistency (i.e. "Ignore Blank DOB", "Apply to blank Addresses", all Monitoring Settings).
Change	Filename change for downloaded Batch Scan Full Report for a more user friendly and consistent naming convention.
Enhancement	API - member and corporate scan results include URL of cached PDF source where available (applicable for Acuris data source only).

Change	Description
Enhancement	API (REST only) - member scan includes additional enumerated value `ExactMidName` in ScanInputParam.MatchType to support more refined match results (applicable for Acuris data source only).

Release 7.1.6

Released: 2 May 2020

Change	Description
Fix	Display of PEP Jurisdiction exclusions in Scan Parameter summary in Scan History and Batch Scan History for Member Batch Scans was incorrectly displaying "Exclude: Australia". Scan results were not affected.
Fix	Username and Email address should be unique. Error message is returned if duplicate values are entered.

Release 7.1.5

Released: 15 March 2020

Change	Description
Change	Increase minimum Close Match Rate threshold for automated monitoring
Change	IDV - Date of Birth field is required for Credit Bureau data sources
Change	IDV - Display additional information in verified LINZ results such as Other Owners and DPID. API is unaffected and already included these details

Release 7.1.4

Released: 29 February 2020

Change	Description

Change	Set limits on maximum number of results returned for both member and corporate scans for each organisation to minimise large volume of results returned
Change	Ongoing Monitoring default scan settings changed from `Close` match to `Exact` match to minimise accidental return of large scan results
Change	Separate category for `Insolvency` for SIPs and SIEs in List Access to refine scan result filters
Change	Applicable for Acuris Risk Intelligence data source users only - Individual and Corporate entities with only Adverse Media category available are categorised as `SIP - Adverse Media` or `SIE - Adverse Media` Note: Individuals and Entities categorised with other categories will not contain the `Adverse Media` category but will retain other categories e.g. PEP, RCA, SIP - Law Enforcement, SIE - Organised Crime etc. This does not affect the search scan results, only presentation of categories.
Enhancement	Applicable for Acuris Risk Intelligence data source users only - Support search for vessel identifier (IMO) in Company Name
Enhancement	Inclusion of monitoring status of member and corporate scan in reports to reflect change status at that current point in time

Release 7.1.3

Released: 25 January 2020

Change	Description
Change	IDV API - remove unnecessary or unsupported parameters due to change of API format with data source provider
Change	Affects Acuris Risk Intelligence data source users only. Removal of general SIP category where other sub-categories are available to enable better filtering of List Access inclusions and exclusions
Change	Minor label change in Member Due Diligence Report screen

Release 7.1.2

Released: 8 December 2019

Change	Description
Enhancement	CSV batch files support optional headers in first row and must start with `OrgId`
Change	Minor label changes in IDV screens
Fix	XSD changed to allow First Name and Surname to be optional if Original Script Name exists in XML

Release 7.1.1

Released: 27 November 2019

Change	Description
Fix	Improve handling of forgotten password for users who have never previously logged in or set up with security questions
Fix	Improve support and handling of special characters in organisation Name
Fix	Original Script Name search enforced to only scan against latest profiles in data sources

Release 7.1.0

Released: 22 October 2019

Change	Description
Feature	Ongoing monitoring for members and corporate entities in both web and API
Enhancement	Enter an asterisk in the Individual Member Search and Company Search fields to return all results where values are available for the parameter
Enhancement	Due diligence decision history in Member and Corporate Scan History reports
Enhancement	Ability to export scan history in CSV format
Change	Logo changed to reflect name change from Thomson Reuters to Refinitiv

Change	Description
Fix	Progress bar stays at 99% for large batch scans for long periods of time

Release 7.0.0

Released: 14 July 2019

Change	Description
Feature	Integration with additional data source
Enhancement	Additional PEP roles for World-Check data source
Enhancement	Add multiple due diligence decisions for multiple matches against a scan result

Release 6.2.1

Released: 13 March 2019

Change	Description
Enhancement	IDV - enhancement to detect duplicate scans
Enhancement	IDV - enhancement to Data Management options
Change	Addition of 2 new categories currently under TERRORISM i.e. TERROR - CRIME, TERROR NONCONVICTION
Fix	Fix view of Scan History for deactivated organisations

Release 6.2.0

Released: 3 February 2019

Change	Description
Feature	Inclusion of additional scan service, ID Verification, to Member Scans, Activity Reports and Administration

Release 6.1.8

Released: 3 February 2019

Change	Description
Enhancement	Add ability for user uploading a batch file for scanning to cancel scheduled batch scan
Enhancement	Add new user role Data Entry Operator which enables users to perform scans but not be able to view results
Enhancement	Add ability for Compliance User to unlock locked accounts
Enhancement	Add ability for Compliance User to view associated disabled organisations in Scan History, Reports, and Administration
Change	Changed error message for handling invalid zipped batch files (empty file, empty zip, incorrect format, password protected)
Fix	Fixed navigating pagination issue in read only mode

Release 6.1.0

Released: 27 May 2018

Change	Description
Feature	For API users only - addition of an Integration section to the Main Menu to provide access to API documentation and the MemberCheck API Developer Centre
Enhancement	Enhanced close matching for member and corporate scans
Enhancement	Gender search for member scans

Change	Description
Enhancement	Batch file name added to scan result notification emails for easier identification
Enhancement	Ability to search users by email address
Enhancement	Profile matching using Elasticsearch technology
Enhancement	Additional encryption of sensitive data for GDPR compliance
Change	New database support for MySQL
Change	New support for AWS S3 storage

Release 6.0.1

Released: 5 November 2017

Change	Description
Change	Cloud friendly

Release 6.0.0

Released: 30 June 2017

Change	Description
Feature	Support new data source, Thompson Reuters World-Check
Feature	Support for RESTful API